**Jennifer White (RN, BScN)**

**Healthcare Administration and Leadership**

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With over 10 years of rural healthcare leadership experience, I have reliably evidenced innovative and dedicated collaborative leadership, sound decision-making, and excellence in the delivery of health care services. I have a solid understanding of the Social Determinants of Health as well as an appreciation for the unique challenges of delivering equitable health and social services within the rural population and broad geographic area of Renfrew County.

Adept in health policy analysis, I am skilled in translating knowledge into practice through the coordination of clinical programs in accordance with best practices, legislative requirements, Service Accountability Agreements, and Accreditation Standards. I am familiar with performance-based metrics, as well as working and reporting within provincial health care structures and funding models. I am innovative, industrious, and creative, and enjoy the challenge of finding efficiencies to improve patient, family, and staff outcomes/experience, and reducing costs while maintaining or improving quality.

As a trained Quality Improvement Facilitator, I have a strong appreciation for the diplomacy required as Ontario Health Care agencies collectively move towards an integrated funding envelope and single accountability framework. I have a deep appreciation for the human component of change and am experienced in applying formal change management processes to support root cause analysis, engagement, and adoption. I have successfully led numerous complex and sensitive projects, with a demonstrated ability to both deliver on KPI’s and foster sustainability.

I have demonstrated my commitment to health system improvement at all levels of care. I enjoy established collegial relationships with several local Health Care Partners and Primary Care Practitioners alike, and actively seek opportunities to leverage community partnerships. I enjoy regular collaboration with a variety of community stakeholders through active participation on several Committees as outlined in the attached CV. I am bilingual and certified in Indigenous Awareness through Indigenous Awareness Canada.

As an efficacy enthusiast, I am always eager to explore new technologies with potential to improve patient accessibility, communication, and patient outcomes, reduce risk, and improve standardization and workflow. I am proficient with several existing electronic health record systems (CHRIS, eHealth Ontario/OneID, OTN and others). I have successfully led the organizational implementation of several technologies and can effectively evaluate privacy related risk as a trained Health Sector Privacy Officer.

Accountable for close to 200 interdisciplinary health professionals (Physicians, Pharmacist, Nurse Practitioner, Physiotherapist, Social Worker, RN’s, RPN’s, PSW’s), I have a deep appreciation for the value each team member holds in providing integrated and individualized health services by ensuring “the right care, by the right provider, at the right time”.

I am passionate about progressive health reform towards ensuring a health care experience for individuals and their family and/or caregivers that is integrated, accessible, appropriate, and responsive to both population health and unique community needs. We are in a period of transition in which there is enormous potential to maximize access to health and associated social services for Ontarians. I look forward to working in partnership with all of you as we work together to create a better Health System in Ontario, and Canada.

**Jennifer M. White**

[**e-portfolio**](https://whitecaduceus11.wixsite.com/jenniferwhite) **|** [**Twitter**](https://twitter.com/whitehousechirp) **|** [**LinkedIn**](https://twitter.com/whitehousechirp) **|**[**Email**](mailto:whitecaduceus11@gmail.com)

**Health Administration and Leadership**

* Masters in Health Studies – Athabasca University (in progress)
* Administrator Leadership Program – Advantage Ontario (2020)
* Municipal Administration Program (MAP), Association of Municipal Managers, Clerks, and Treasurers of Ontario, AMTCO (2019)
* Health Sector Privacy Officer Certification – DDO Health Law (2019)
* Connecting Ontario/E-Health LRA
* Credentialed RAI-MDS Resident Assessment Coordinator (2017)

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**Career Synopsis**

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| ***County of Renfrew - Miramichi Lodge 2016-2022*** |  |
| **Director of Care (DOC)** | **2016-2022** |

Direct oversight of the care of 166 Long-Term Care (LTC) residents, and leadership of over 200 Health Care Professionals. Accountable for development and achievement of clinical and indicators and fiscal goals, as well as direct oversight of several clinical departments, including; Nursing (Nurse Practitioner, Pharmacist, RN’s, RPN’s, PSW’s), Recreation/Programming, Restorative Care, Respite, Volunteers, and Clinical Therapy Programs (PT/OT/Rehab, Social Work).

Chair of the Professional Advisory Committee (PAC), organizational Privacy Officer, and Clinical Lead for attending Physicians, Pharmacy Services, Respiratory Therapy, Geriatric Mental Health (GMH), Behavioral Support Ontario (BSO), Diabetic Outreach Team, and student placement coordination.

Organizational ambassador through representation on several active collaborative committees; Advantage Ontario Diversity & Inclusion Advisory Group, Algonquin College/UofO Health Sciences Advisory Committee, Local Immigration Partnership (Lanark and Renfrew) Strategic Planning working group, Champlain Regional Ethics Committee, Renfrew/Champlain Palliative Care Network, Connecting Ontario/E-Health Privacy and Security, Ontario Telehealth/Telemedicine, and Renfrew County Infection Prevention and Control Network.

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| ***Marianhill Long-Term Care & Community Services 2007-2016*** |  |
| **Nursing Manager** | **2012- 2016** |

Coordination of care for 57 resident beds inclusive of a secured dementia unit, a privatized unit for the Grey Sisters of the Immaculate Conception, as well as coverage of Complex Continuing Care and the L.U. McCluskey Dementia Respite Centre. Management and coordination of collaborative resident needs assessments, discharge planning, and ensuring access and referrals to community support services as appropriate. Staff performance management.

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| **Quality Improvement, Program Development and Staff Education** | **2011** |

Development, implementation and evaluation of required programs according to the LTCHA. Identification of internal nursing quality indicators and proposal of standardized definitions. Data collection and analysis. Staff education, auditing, and change management using PDSA cycles.

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| **Nurse Supervisor/Staff Nurse** | **2010-2012** |

Clinical assessment and care for 30 ALC beds at the Marguerite Centre. Evening and night RN Supervisor for 200 resident beds. Supporting RPN’s and PSW’s in resident care decisions, assessing complex care needs, staffing allocation decisions and call-ins, resolution of resident and family care concerns.

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| **Personal Support Worker** | **2007-2010** |

Assistance with ADL’s, recognizing and reporting changes from baseline to registered staff.

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| ***Pembroke Regional Hospital 2010-2012*** |  |
| **RN – Medical Unit** | **2010-2012** |

Assessment and management of acute patient needs and unstable health status in collaboration with the interdisciplinary team.

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**Professional Development**

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| * IPAC Certificate (Queens University) * HQO Improvement Facilitator Training * GPA and P.I.E.C.E.S, * Media Training - Advantage Ontario * Managing in a Unionized Environment * Transformational (CD) Leadership * LEAP * eHealth Ontario/ONEID LRO | * Health Ethics (Catholic Health Alliance of Ontario) * Leading and Managing Performance (Pesce & Associates) * OTN – Telemedicine * Indiginous Awareness Certificate (Indigenous awareness Canada) * Excellence In Resident Centred Care |

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**Professional Affiliations**

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| * CNO * RNAO | * IPAC Canada * HQO | * ISMP * AdvantaAge Ontario |

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**Education**

**Baccalaureate of Science with a concentration in Nursing (BScN)** – University of Ottawa

**Master of Health Studies** – Athabasca University (in progress)